



**P. Abhimanyu**  
General Secretary

# BSNL EMPLOYEES UNION

Central Head Quarters

Ph.: 011-25705385  
Fax : 011-25894862

Main Recognised Representative Union.  
Dada Ghosh Bhawan, 2151/1, New Patel Nagar,  
Opp. Shadipur Bus Depot, New Delhi-110008  
E-mail : bsnleuchq@gmail.com, Website : www.bsnleu.in

**BSNLEU/518 (PHONE)**

**17.05.2024**

To,

**Shri P.K. Purwar**  
**CMD BSNL,**  
**Bharat Sanchar Bhawan,**  
**Janpath, New Delhi – 110 001**

Sir,

Sub: - **Protesting against the snatching away of the facility of Free Residential Landline Connections provided to the Non-Executive employees and the pensioners - Requesting to restore the same- req.**

Ref: - **(1) BSNLEU letter no.BSNLEU/518(PHONE) dated 10.11.2023**  
**(2) BSNLEU letter no. BSNLEU/518 (PHONE) dated 27.12.2023**  
**(3) BSNLEU letter no. BSNLEU/518 (PHONE) dated 04.03.2024**

With reference to the letters cited above, we wish to bring the following to your kind notice for favour of necessary action.

As we have already made it amply clear, the facility of Free Residential Landline Connection was provided to the erstwhile DoT employees, by the government, as a token of appreciation of their service rendered to the nation. This facility of Free Residential Landline Connection continued even after the absorption of the DoT employees in BSNL. It is needless for us to state that, this facility has been enjoyed by the employees and the retirees for the past 23 years.

Whereas, in the guise of conversion of the landline connections from copper cable to fibre cable, the BSNL Management has successfully snatched away this facility of Free Residential Landline Connections, bestowed on the employees and the pensioners, by the government. BSNLEU, vide its letters cited under reference, has strongly opposed this move of the Management and has demanded that, the facility of Free Residential Landline Connection should continue even after conversion of the landline connections from copper cable to optic fibre cable.

It is unfortunate that, the Management did not pay heed to this demand of BSNLEU. Instead, The Management has given two options viz., availing an FTTH connection with concession, or availing a mobile connection. For availing the FTTH connection, the employee has to bear 60% of the monthly charge. The second option of availing a mobile connection will be available only so long as the employee is in service. In practice, this is nothing but snatching away of the facility of Free Residential connection. BSNLEU has demanded vide its letter dated 04.03.2024, cited under reference (3) that, a 3rd option of availing a fibre based Free Residential Landline Connection should also be offered. However, it is regrettable that the Management has not accepted this proposal of BSNLEU.

We wish to state that, the present BSNL Management has not been able to settle any of the demand of the Non-Executive employees. Whereas, it has successfully snatched away the existing facility of Free Residential Landline Connection, enjoyed by the employees and the retirees, for the past 23 years. This injustice has been meted out to the Non-Executives, in the guise of conversion of landline connections from copper cable technology to the optic fibre technology.

The Management, vide Corporate Office letter No. E-File No.BSNLCO-NPBB/11(13)/2/2020-NWP-BB-BSNL\_CO-Part(1) dated 08.12.2023, has laid down guideline for the conversion of BSNL Office Service Connections (BB+LL), as well as the Residential Connections, into fibre based connections. BSNLEU has demanded that, the Free Residential Landline Connections provided to the serving Non-Executive employees, as well as to the pensioners, should also be converted into fibre based landline connections, on the same analogy as laid down in the aforementioned Corporate Office letter dated 08.12.2023.

In view of the forgoing, we earnestly urge upon you to kindly revisit the issue and to undo the injustice that has been meted out to the Non-Executive employees and the pensioners. We request you to kindly settle the issue, by way of offering the option to the serving Non-Executive employees and the pensioners of availing fibre based Free Residential Landline Connection, as envisaged in the Corporate Office letter dated 08-12-2023.

Thanking you,

*Yours sincerely,*

A handwritten signature in blue ink, appearing to read 'John Verghese', with a stylized flourish at the end.

**(John Verghese)**  
**Acting General Secretary**

Encl: As above.

Copy to: (1) Dr. Kalyan Sagar Nippani, Director (HR), BSNL, Bharat Sanchar Bhawan, Janpath, New Delhi – 110 001  
(2) Shri Vivek Banzal, Director (CFA), BSNL, Bharat Sanchar Bhawan, Janpath, New Delhi – 110001.



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**BSNLEU/518 (PHONE)**

**10.11.2023**

To,

**Shri P.K. Purwar**  
CMD BSNL,  
Bharat Sanchar Bhawan,  
H.C. Mathur Lane, Janpath,  
New Delhi – 110 001

Sir,

Sub: - **Conversation of landlines into FTTH – requesting to ensure continuation of rent free residential landline connections to the serving employees and pensioners - req.**

We wish to draw your kind attention to the subject mentioned above, for favour of necessary action.

The BSNL Management has undertaken the process of converting copper cable based landline connections into FTTH connections. It is understood that 24<sup>th</sup> March, 2024 has been fixed as the target date for converting all the copper cable based landline connections into FTTH connections.

As you are aware, the serving employees have been provided with rent free residential landline connections. These rent free residential landline connections have been provided to the employees by the Government, as a token of recognition of the service the employees have rendered for the Organisation. The rent free residential landline connections extended to the employees are continuing after their retirement also.

Now, if the copper cable based landline connections are done away with, then the employees and pensioners will be compelled to avail FTTH connection. The minimum tariff for availing a FTTH connection is Rs.399/-. Even after the 40% rebate offered by the Management, the remaining amount has to be paid by the employees from their pocket. This is nothing but discontinuation of the facility of rent free residential landline connections to the employees and pensioners.

In view of the foregoing, we insist that the facility of rent free residential landline connection should not be taken away while converting the landlines into FTTH connections. We request you to kindly look into this issue and cause to evolve necessary policy decision for the continuation of the rent free residential landline connections to the serving employees as well as the pensioners.

Thanking you,

*Yours sincerely,*

**[P. Abhimanyu]**  
General Secretary

Copy to: Shri Vivek Banzal, Director (CFA), BSNL, Bharat Sanchar Bhawan, Janpath, New Delhi – 110001.  
Shri Sanjeev Tyagi, GM (Admn.), BSNL CO., Bharat Sanchar Bhawan, Janpath, New Delhi - 110001



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E-mail : bsnleuchq@gmail.com, Website : www.bsnleu.in

27.12.2023

BSNLEU/518 (PHONE)

To,

Shri P.K. Purwar  
CMD BSNL,  
Bharat Sanchar Bhawan,  
Janpath, New Delhi – 110 001

Sir,

Sub: - Retention of the Free Residential Landline Connections provided by the DoT, to the BSNL serving employees and the pensioners - req.

Ref: - (1) BSNLEU letter no.BSNLEU/518(PHONE) dated 10.11.2023  
(2) E-File No.BSNLCO-NPBB/11(13)/2/2020-NWP-BB-BSNL\_CO-Part(1) dated 08.12.2023

With reference to the letters cited above, we wish to once again draw your kind attention to the following, for favour of necessary action.

Vide letter cited under reference (1), BSNLEU has already demanded that, the Free Residential Landline Connections which have already been provided to the serving employees, as well as to the pensioners should be retained, irrespective of the fact whether these landline connections are working on copper cable or on fibre cable. This demand is raised by BSNLEU in view of the fact that, BSNL's copper cable landlines are being converted into fibre cable landlines.

BSNLEU has pointed in it's above cited letter that, the Free Residential Landline Connections have been provided to the employees by the Government, as a token of recognition of the contributions made by the employees to the Organisation. These Free Residential Landline Connections are being retained by the employees even after their retirement.

In the meeting held with the CMD BSNL on 15.11.2023, the General Secretary, BSNLEU, was informed of the Management's proposal of providing SIM Cards with certain number of free calls to the employees and pensioners, in lieu of the copper cable based Free Residential Landline Connections. In that meeting itself, the General Secretary, BSNLEU, declined to accept the proposal.

This issue was further discussed in detail in the Central Executive Committee meeting of BSNLEU, held at New Delhi on 9<sup>th</sup> & 10<sup>th</sup> December, 2023. The entire members of the Central Executive Committee meeting have rejected the proposal of the Management to provide SIM Cards, in lieu of the Free Residential Landline Connections.

In this connection, BSNLEU would like to draw your kind attention to the letter cited under reference (2), wherein the Corporate Office has issued guidelines regarding the migration of copper cable based service connections and Residential Connections to fibre based landline connections. BSNLEU demands that, the Free Residential Landline Connections of the serving employees as well as the pensioners should also be converted into fibre based landline connections, on the same analogy as laid down in the Corporate Office letter cited under reference (2).

In view of the forgoing, BSNLEU earnestly urges upon you to kindly take an early decision on this issue, for the retention of the Free Residential Landline Connections by the serving employees and the pensioners.

Thanking you,

*Yours sincerely*

**[P. Abhimanyu]**  
General Secretary

Copy to: (1) Dr. Kalyan Sagar Nippani, Director (HR), BSNL, Bharat Sanchar Bhawan, Janpath, New Delhi – 110001.  
(2) Shri Vivek Banzal, Director (CFA), BSNL, Bharat Sanchar Bhawan, Janpath, New Delhi – 110001.



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BSNLEU/518 (PHONE)

04.03.2024

To,

Shri P.K. Purwar  
CMD BSNL,  
Bharat Sanchar Bhawan,  
H.C. Mathur Lane, Janpath,  
New Delhi – 110 001

Sir,

Sub: - Retention of the Free Residential Landline Connections provided by the DoT, to the BSNL serving employees and the pensioners - req.

Ref: - (1) BSNLEU letter no. BSNLEU/518 (PHONE) dated 27.12.2023  
(2) BSNLEU letter no. BSNLEU/518 (i) (PHONE) dated 12.01.2024

In continuation of our letters cited under reference, we wish to once again draw your kind attention to the subject mentioned above.

Vide letters cited under reference, BSNLEU has already demanded that, the Free Residential Landline Connections provided to the serving employees, as well as to the pensioners, should be converted into fibre based landline connections. In the letter cited under reference (1), BSNLEU had cited the Corporate Office letter No. E-File No.BSNLCO-NPBB/11(13)/2/2020-NWP-BB-BSNL\_CO-Part(1) dated 08.12.2023, vide which the BSNL Corporate Office had laid down guideline for the conversion of BSNL Office Service Connections (BB+LL), as well as the Residential Connections, into fibre based connections. BSNLEU has demanded that, the Free Residential Landline Connections provided to the serving employees, as well as to the pensioners, should also be converted into fibre based landline connections, on the same analogy as laid down in the Corporate Office letter dated 08.12.2023.

Thereafter, Corporate Office has issued letter, offering two options to the serving employees regarding the Free Residential Landline Connections. The first option is that, the employee can avail an FTTH connection with the prescribed discount. The second option is to avail a mobile connection. By offering these two options, the Management has rejected the demand of BSNLEU that the employees should be provided with fibre based Free Residential Landline Connections. This is nothing but taking away the facility provided to the employees, by the Government of India.

In view of this, we demand that, in addition to the aforementioned two options, one more option should also be provided to the serving as well as the retired employees. Through this third option, the serving as well as the retired employees should be provided a fibre based Free Residential Landline Connection.

We request you to kindly do the needful for offering the third option as mentioned above, at the earliest.

Thanking you,

Yours sincerely,

**[P. Abhimanyu]**  
General Secretary

Copy to: Dr. Kalyan Sagar Nippani, Director (HR), BSNL, Bharat Sanchar Bhawan, Janpath, New Delhi – 110 001